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**OBJECTIVE:**   
  
Key leadership position in a fast-paced technology company with varied responsibilities and the potential for advancement.  
  
**PROFFESIONAL PROFILE:**  
Nine years of Software testing experience in Manual Testing of web applications. I have an excellent communication skills and good analytical aptitude. I have been equally successful in maintaining quality process requirements and have a great sense of responsibility in execution of any work.

I have worked on Telecom Order Management domain, as well as SMS Banking domain.   
Currently working with Cognizant Technologies which includes Onsite-Offshore query resolution, designing Test plans, Estimations , requirement analysis, traceability matrix, test design, test execution, defect reporting and test management. Managing 20 members project team.   
  
**SKILLS:**

* Specialization in the Software testing life cycle within SDLC.
* Specialized in Design and execution of Test cases through different stages of testing lifecycle.
* Have good experience of Onsite and Offshore model and currently managing a team of 20 people including Automation team.
* Have good analytical skills, inter-personal communication and presentation abilities.
* Extensively involved in phases like Requirement analysis, Test planning and Test case design and reviews, executing QTP Scripts.
* Multiple project experience from various domains (Telecom Order Management, NMS and SMS Banking).
* Involved Integration, Regression, Sanity testing and Ad hoc Testing
* Exposed to develop Traceability matrix, SLA/KPI matrix.
* Involved in Defect life cycle and Defect tracking activity.
* Involved in Test Lead activities like Estimations, Resource Management, Metrics, Status tracking, UAT analysis.
* Worked in process management and faced Quality audits. Played significant role in Transformation initiative and ADPART
* Operating System Windows 2000
* Databases & Tools SQL Developer
* Utilities Mercury Quality Center 9.2, ALM 11.0,JIRA;SOAP UI;
* Significant role in all project management activities including resource allocation budgeting

**EMPLOYMENT HISTORY:**

* **Cognizant Technology Solutions (3 Years)**

Senior Associate Engineer

* **Capgemini Consulting (4 Years)**

Consultant

* **Ducont India Pvt Ltd (Now Zylog Sytems) (2 Years)**

Software Engineer in Testing

**EDUCATION:**

* **B-Tech – ECE , CUSAT 2004**

**PROFESSIONAL EXPRERIANCE**   
  
**PROJECT: Evolution**

**Client : Comcast**

**PROJECT DESCRIPTION**  
  
Project is all the implementation of the strategic solution for systems supporting Sales, Order Entry, & Order Management for Commercial services. Century, SFDC, CPQ, Cramer are included in the whole system.Working as Test lead for these application and my activities includes -Analysis of new requirements, Estimating and projecting the number of Resource required. Work with the Business Analyst or Business user and provide resolution to the requirement queries, Test Planning, Review Test design, Test execution, and Test summary report.  
  
**ROLES AND RESPONSIBILITIES IN THE PROJECT**• Test lead for the different releases of the applications  
• Requirements understanding and estimations

• Support, co-ordination and responsibility of the testing activities which includes review of test cases and test conditions, walkthrough of test cases with clients.  
• Co-ordination with the Project Managers and Development team for resolution of any outstanding issues.  
• Walkthrough of Test cases with Clients and Business Analysts.  
• Status Reporting (Daily/Weekly/monthly status report, Test Summary Report and Productivity sheet).  
• Test management and updating results in Quality Center.  
  
DURATION OF THE PROJECT: 3 years

**PROJECT: TWC-IOM Design Bridge**

**Client : Time Warner Cable**

**PROJECT DESCRIPTION**  
Project is all about providing Integrated Order Manager (IOM) system which is a seamless integrated application for Customer Order and Service Management & Provisioning for varied cable and wireless products of Time Warner Cable. Main responsibility includes creating Test Plan, Identifying the test Scenarios, and IOM qualification by product testing and Defect logging.

**ROLES AND RESPONSIBILITIES IN THE PROJECT**

• Test Lead for the project and managed team of 3 resources.  
• Requirements understanding and estimations   
• Support, co-ordination and responsibility of the testing activities which includes review of test cases and test conditions.  
• Task allocation.  
• Co-ordination with Development team for resolution of any outstanding issues.  
• Status Reporting (Daily/Weekly status report).  
• Test management and updating results in Quality Center.  
  
DURATION OF THE PROJECT – 1 year  
  
**PROJECT: BOSS**  
**Client : COMHEM**

**PROJECT DESCRIPTION**  
Com Hem supplies triple play services that include cable tv, digital television, broadband, telephony and HDTV. Project is all about providing solution to the Landlord and end customer by integrating the well-known applications viz. CRM, OM, Kana Main responsibility includes OSM qualification by product testing, integration testing with Seibel CRM and Defect logging. I am part of Seibel and OSM team

**ROLES AND RESPONSIBILITIES IN THE PROJECT**

* Identifying the scenarios and writing test cases using the Use Case documents for the assigned module
* Reviewing the Use cases and other documents
* Peer review of test cases
* Execution of the test cases and raising the defects, uploading to Quality Center
* Coordinating with development team to fix the defects
* Reporting to Team Lead/Manager.
* Interacting with onshore Client on regular basis.
* Test the Application with Web Services -SOAP-UI.
* Test the Application by placing the XML in JMS Client.

DURATION OF THE PROJECT – 1 year

**PROJECT:Nor-Easter**

**Client : FairPoint**

**PROJECT DESCRIPTION**  
  
The project is all about providing solution to the end customer by integrating the processes such as customer care, ordering, billing, provisioning, activation, trouble ticket management, network monitoring, HR, Financials and Workforce management. I was part of NMS team. Main responsibility includes FMS qualification by product testing, shakeout testing, integration testing, E2E testing and Defect logging.

**ROLES AND RESPONSIBILITIES IN THE PROJECT**

* Identifying the scenarios and writing test cases using the Use Case documents for the assigned module
* Reviewing the Use cases and other documents
* Peer review of test cases
* Execution of the test cases and raising the defects, uploading to Quality Center
* Coordinating with development team to fix the defects
* Reporting to Team Lead/Manager.
* Interacting with onshore Client on regular basis.

DURATION OF THE PROJECT – 2 year

**PROJECT: SMS Banking**

**Client : Doha Bank (Qatar)**

**PROJECT DESCRIPTION**  
  
SMS Banking is a combined solution, which will provide a platform to interact with core banking system. Online registration for SMS alert providing alerts push and pull SMS services.

**ROLES AND RESPONSIBILITIES IN THE PROJECT**

* Involved in the Project Requirement Document review with the team.
* Involved in writing preparing test cases.
* Involved in reviewing the test scenarios and test case document along with the development team.
* Involved in executing manual testing and bug reporting.
* Interacting with business users and developers frequently to make the testing successful.

DURATION OF THE PROJECT – 2 year

**PROJECT : Notification Server (NOTIS)**

**Client :** Abu-Dhabi Police, National Bank of Oman

PROJECT DESCRIPTION  
  
NOTIS is a powerful SMS solution that can hook up to multiple SMSCs and providing messaging capabilities. It provides a user-friendly interface for sending SMS messages to a large number of mobile numbers. The web application enables authorized users to send SMS messages.

**ROLES AND RESPONSIBILITIES IN THE PROJECT**

* Involved in the Project Requirement Document review with the team.
* Involved in writing preparing test cases.
* Involved in reviewing the test scenarios and test case document along with the development team.
* Involved in executing manual testing and bug reporting.
* Interacting with business users and developers frequently to make the testing successful.

DURATION OF THE PROJECT – 2 year